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#### **OFFICE HOURS**

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#### STREET ADDRESS

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#### **POWER OUTAGES**

To report a power outage, call 844-473-6668. We are available 24 hours a day, 7 days a week.

#### **BOARD OF DIRECTORS**

Dennis "Jim" Savage, President

Todd Smith, Vice President

Cindy Scott, Secretary-Treasurer

Tony Caldwell

Mark B. Hahn

Scott Marschand

Donald E. Willson

#### STAFF

Robert Schwartz CEO

Mike Barron Director of Member Services

Lora Goodman Human Resources Director

Matt Mayrick Director of Information Technology

> Liz Vance Office Manager

Brandon Williams Director of Operations

Stephanie Ziems Director of Finance and Accounting



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# It's a matter of



ACE Hardware, State Farm, REI, Land O'Lakes and Miami-Cass REMC all share something in common: we're all cooperatives.

We may be in different industries,

but we all share a passion for serving our members and helping our communities to thrive. In fact, all cooperatives adhere to the same set of seven principles that reflect our core values of honesty, transparency, equity, inclusiveness and service to the greater community good. October is National Co-op Month, so this is the perfect time to reflect on these principles that have stood the test of time but also provide a framework for the future. Let's take a look at the first three cooperative principles.

#### **VOLUNTARY AND OPEN MEMBERSHIP**

Just like all co-ops, Miami-Cass REMC was created out of necessity - to meet a need that would have been otherwise unmet in our community. So in the 1930s, a group of neighbors banded together and organized our electric co-op so everyone in our community could benefit.

While this history may be forgotten, key parts of that heritage remain — the focus on our mission and serving the greater good. In this, we include everyone to improve the quality of life and economic opportunity for the entire community. Membership is open to everyone in our service territory, regardless of race, religion, age, disability, gender identity, language, political perspective or socioeconomic status.

#### **DEMOCRATIC** MEMBER CONTROL

Our co-op is well suited to meet the needs of our members because we are locally governed. Each member gets a voice and a vote in how the co-op is run, and each voice and vote are equal. Miami-Cass REMC's leadership team and employees live right here in the community. Our board of directors, who helps set long-term priorities for the co-op, also live locally on co-op lines. These board members have been elected by neighbors just like you. We know our members have a valuable perspective, and that's why we are continually seeking your input and encourage you to weigh in on important coop issues and participate in co-op elections.

#### **MEMBERS' ECONOMIC PARTICIPATION**

As a utility, our mission is to provide safe, reliable and affordable energy to our members. But as a co-op, we are also motivated by service to the community, rather than profits. Members contribute equitably to, and democratically control, the capital of Miami-Cass REMC. At least part of that capital remains the common property of the cooperative. Members allocate surpluses for co-op programs, initiatives, capital investments and supporting other activities approved by the membership.

Miami-Cass REMC is a reflection of our community and its evolving needs. We view our role as a catalyst for good and making our corner of the world a better place. And by the way, that sums up the seventh co-op principle, "concern for community," which I'll elaborate on next month.

#### **ROB SCHWARTZ** CEO

# MIAMI-CASS REMC EMPLOYEE SPOTLIGHT

# Greg Million

GREG MILLION, technician for Miami-Cass REMC. started his career with the cooperative in 2008 as an apprentice

lineman. He worked as an apprentice lineman for his first four years with the REMC. Million then graduated from the Rural Electric Apprenticeship Program in 2012 and received an associate degree in applied sciences from Ivy Tech Community College. He spent six years as a journeyman lineman, followed by three years as line foreman before transitioning to his current position.

As a meter technician, Million is responsible for programming and installing meter service and working outage calls. He gets a sense of accomplishment when helping customers get

their power back on, and he considers his job a success when customers are satisfied and management is happy with his work.

Million is a 2001 graduate

of North Miami High School, and he graduated from Vincennes University in 2003 with a degree in tool and die. Prior to starting with the REMC, he worked for Symmetry Medical Othy in Warsaw for four years.

He and his wife have been married for 14 years, and the couple have a daughter, age 12, and a son, age 10. Million enjoys golfing, working out, watching his kids' sporting events and helping coach his son's baseball team. He also enjoys running, and since 2008 has run 10 half marathons. In the future Million would like to compete in an Ironman Triathlon. With his love of sports, it's not surprising that he wanted to be a sports broadcaster

when he was growing up.

Throughout his years with the REMC, Million said he has learned to work hard, to work safely and to not take short cuts. His advice to new apprentice linemen is to learn from the experienced guys, to soak up knowledge, to pay attention and to not be too proud to learn.

Million has seen many changes in the last 13 years, but he said the biggest changes have been in the increase in the amount of technology used to do the job. While he has experienced many changes throughout the years, the one constant has been the family atmosphere that the employees of the co-op have. He indicated that his coworkers and management would do anything for him.

We at Miami-Cass are proud to have Million as part of the REMC family. He is a dedicated employee, and we are fortunate to have him on our team.

### **BE CYBERSECURE!**

Ocbober is National Cybersecurity Month. Make sure you are taking precautions to protect your personal information, including having strong passwords for your accounts.

## WELCOME ALWINE TO **BROADWAY BROADBAND**

Chandler Alwine started with Broadway Broadband in August. He is a network manager reporting to Director of Information Technology Matt Mavrick and is responsible for splicing and fiber design, and the mapping and scheduling of underground wire jobs. He has three people reporting to him.

Prior to joining Broadway Broadband, Alwin worked for five years as a fiber optics splicer for QC Communications out of Wabash. He is a 2009 graduate of North Miami High School and spent six years in the army stationed in Fort Benning in Georgia. He and his wife, Kyndale, have been married for two years and live in Peru. They love to travel and are members of Abundant Life Church in Peru.



Alwin enjoys the co-op's family atmosphere. He knew several of the employees before he began working at the co-op.

The staff and board of directors of Miami-Cass REMC are excited to have Alwine as part of the team of Broadway Broadband Powered by Miami-Cass and Miami-Cass REMC.



# Board meets in AUGUST

- 1. Counted seven board members attending. Attorney Jeremy Fetty attended via teleconference.
- 2. Jim Savage presented the WVPA report.
- 3. Fetty presented the legal report.
- 4. Rob Schwartz presented the monthly CEO report.
- 5. Minutes from the previous board meeting were approved.
- 6. Schwartz gave the financial report.
- 7. July monthly operating, member services and safety reports were reviewed and approved.
- 8. Set the next board meeting for Tuesday, Sept. 28, at 7:30 p.m. at the REMC headquarters.

#### **HOMEOWNERS' SAFETY** TIPS FOR HALLOWEEN

Make sure your vard is clear of such things as ladders, hoses, dog leashes and flowerpots that can trip young ones.



- Make sure any outdoor lighting or other electric decorations are rated for outdoor use.
- Battery-powered jack-o'-lantern candles are preferable to a real flame.
- If you do use candles, place the pumpkin well away from where trick-or-treaters will be walking or standing.
- Make sure paper or cloth yard decorations won't be blown into a flaming candle.



# **ELECTRIC CO-OPS:**

- **★Serve 42 million people in 47 states.**
- **★Own and maintain 2.7 million miles,** or 42 percent, of the nation's electric distribution lines
- **★Employ 70,000 people in the U.S.**