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OFFICE HOURS

7:30 a.m.-4 p.m., Monday-Friday

STREET ADDRESS

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POWER OUTAGES

To report a power outage, call 844-473-6668. We are available 24 hours a day, 7 days a week.

BOARD OF DIRECTORS

Dennis "Jim" Savage, *President*Todd Smith, *Vice President*Cindy Scott, *Secretary-Treasurer*

Tony Caldwell Mark B. Hahn

Scott Marschand

Donald E. Willson

STAFF

Robert Schwartz CEO

Mike Barron Director of Member Services

Lora Goodman Human Resources Director

Matt Mavrick
Director of Information Technology

Liz Vance Office Manager

Brandon Williams

Director of Operations



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Shaping our energy future WITH INNOVATION

The energy industry is undergoing significant change driven by technology and the transition to more sustainable forms of energy. Innovation is essential in addressing these challenges and ensuring a continuous, reliable, affordable power supply.

Electric co-ops are no strangers to adapting to the needs of the local communities we serve. Miami-Cass REMC has always leaned into change as we explore new ways to meet your energy needs.

ADVANCED TECHNOLOGIES

Using advanced equipment like drones that inspect our local grid, sensors that provide real-time data on the condition of power lines, and satellite imagery used to monitor vegetation growth, we can pinpoint potential problems before they even occur and ultimately improve service for all.

Investing in more innovative technologies also can enhance the monitoring and control of electricity flow so we can respond swiftly to changing needs. Smart electric meters remotely collect data on how electricity is being used. This helps promptly prioritize and dispatch crews during an outage, reducing restoration time during weather-related disruptions. Even before adverse weather is here, advanced analytics from our systems, combined with data on weather

patterns and other information, allow us to take preventative measures to shore up our system proactively.

PREPARING FOR INCREASED ENERGY USE

Today, we depend on electricity more than ever before. From vehicles to farming equipment to home heating options, more products and appliances we depend on run on electricity.

Interest in electric vehicles (EVs) is growing. Miami-Cass REMC is available to help our members make informed decisions about EVs, including electric charging options and capacity requirements for the home.

Automakers are transitioning many or all new vehicles to electric-only models in the next 10 years. Like all electric providers, Miami-Cass must plan now to have the necessary infrastructure in place to meet future EV charging needs — without jeopardizing the ability to provide reliable power.

INNOVATIVE EFFICIENCY SOLUTIONS

A commitment to community and member satisfaction drives the REMC. As consumers become more proactive in managing their energy use, we provide new ways to help our members lower their use and save money.

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co-op news

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COOPERATION **AMONG COOPERATIVES**

You may not realize it, but Miami-Cass REMC is part of a larger nationwide network of 900 electric co-ops. While we are locally owned by you, the co-op members, we also have the advantage of working with co-ops across the country to share ideas

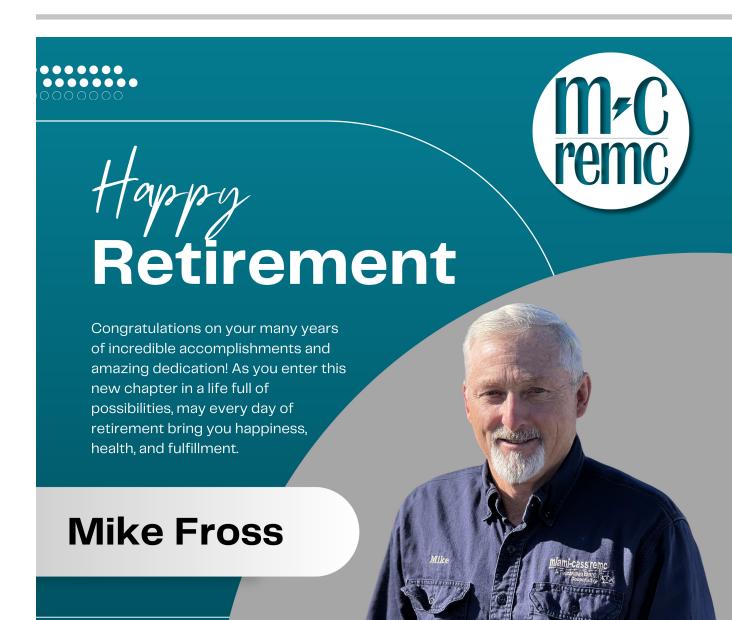
and leverage the innovations our colleagues might have tried out first. As cooperatives, we're collaborators instead of competitors — it's a unique aspect of our business model, and we're stronger because of it.

Our energy future will look different than in the past, but Miami-Cass REMC is prepared to adapt for the members we

serve. Our mission and commitment to you remain steady — to provide reliable power at a cost local families and businesses can afford.



ROB SCHWARTZ





JANUARY BOARD MEETING

- Counted seven board members attending. Attorney J. Michael Deweese attended via teleconference.
- MC REMC Student Board representatives Kyler Hanson and Jordyn Ulery gave a presentation on the student board.
- 3. Jim Savage presented the WVPA monthly report.
- 4. Todd Smith presented the IEC report.
- 5. Deweese presented monthly legal report.

- 6. Rob Schwartz presented monthly CEO report.
- 7. Minutes from previous board meeting were approved.
- 8. Financial reports reviewed and approved.
- January monthly operating, member services, human resources, and safety reports were reviewed and approved.
- 10. Set next board meeting for Monday March 25 at 6 p.m. at the REMC headquarters.



WHEN PLANNING HOME IMPROVEMENT PROJECTS — ESPECIALLY THOSE THAT INVOLVE ELECTRICAL WORK — DO YOU KNOW WHEN TO DIY AND WHEN TO HIRE A PROFESSIONAL?

- To avoid electrocution and fires, most electrical work should be left to professional licensed electricians. Home
 rewiring, breaker box replacement and adding a large number of electrical outlets are among tasks you should
 consider leaving for the pros. Faulty electrical installations can lead to large additional expenses and even injuries
 or death.
- If you're doing work yourself with power tools, be careful. Annually, 8% of electrocutions in the U.S. are attributed to improper use of power tools. The Electrical Safety Foundation International offers the following safety tips:
 - Use ground fault circuit interrupters (GFCIs) with every power tool to protect against electrical shock.
 - Never use power tools near live electrical wires or water pipes.
 - Use extreme caution when cutting or drilling into walls where electrical wires or water pipes could be accidentally touched or penetrated.
 - Do not use power tools without the proper guards.
- If your home improvement includes additional living space and/or added outlets, make sure your home electrical panel and service can handle the added load. Make sure all electrical work is done by a certified, licensed electrician and that local permits, if needed, are secured.
- Call 811 several days in advance if digging is part of the project so the underground utilities can be marked.
- Whether your home improvement is being done by yourself or a contractor, contact your electric utility ahead of time if your meter must be removed or relocated to accommodate additions or renovations to your property. In almost all areas it is illegal for a homeowner to break the seal on a utility meter or pull or set a meter.





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